

Minimum and Recommended System Requirements

		Operating System	Web Browser	RAM	.Net Framework	Bandwidth	Monitor Resolution	
InCommand InQuery	Minimum	Win 11 x64	Chrome, Edge, Firefox	4 GB or more	NA	3 Mbps download 1 Mbps upload or greater	1366x768 or higher	
	Recommended							
<ul style="list-style-type: none"> • Sound card with speakers or headphones • Some features may not work as expected in Firefox • IE Mode is not supported in Edge 								
InQuery Printing Agent	Minimum	Win 11 x64	Chrome, Edge, Firefox	4 GB or more	NA	3 Mbps download 1 Mbps upload or greater	1366x768 or higher	
	Recommended							
InScribe	Minimum	Win 11 x64	Edge (to view QA Feedback)	4 GB	6 or higher	3 Mbps download 1 Mbps upload or greater	1366x768 or higher	
	Recommended			8 GB or more				
<ul style="list-style-type: none"> • Processor: 1 GHz or faster • Sound card with speakers or headphones • Communicates over port 443 to https://transcription.escription-one.com using TLS 1.2 • VDI/Thin Client installations of InScribe are supported provided that the host operating system has full access to USB and other peripherals. Please note that we have limited access beyond the USB interface, so customer IT may need to be involved in certain circumstances. Application performance may be compromised due to VDI restrictions • InScribe is compatible with any foot pedal that can be configured to emulate specific keystrokes 								
InSync	Minimum	Win 11 x64	NA	4 GB	4.7.2 or higher	3 Mbps download 1 Mbps upload or greater	1366x768 or higher	
	Recommended			8 GB or more				
<ul style="list-style-type: none"> • Sound card with speakers or headphones • Microphone (if recording dictations) • Communicates over ports 80 and 443 to https://mobile.escription-one.com using TLS 1.2 • Thin Client and Remote Desktop access is not supported in InSync v6.15 and higher • InSync is compatible with any foot pedal that can be configured to emulate specific keystrokes 								
ShadowPrint	Minimum	Server 2022 (through Oct 13, 2026)	Win 11 x64	NA	4 GB or more	4.7.2 or higher	3 Mbps download 1 Mbps upload or greater	NA
	Recommended							
<ul style="list-style-type: none"> • Processor: 1 GHz or faster (32 or 64-bit Architecture) • Virtual machines are supported for use • Printers must be installed by the customer on the VM that hosts ShadowPrint • ShadowPrint service account requires permissions to access all printers and the windows service must be logged in as a local or domain account with the appropriate permissions • Communicates over port 443 to https://shadowlink.escription-one.com/ShadowPrint/ using TLS 1.2 • Can be on the same server as ShadowLink • Windows updates are managed by the customer; the customer is responsible for ensuring the application is running after a reboot 								
ShadowLink	Minimum	Server 2022 (through Oct 13, 2026)	Win 11 x64	NA	4 GB or more	4.7.2 or higher	3 Mbps download 1 Mbps upload or greater	NA
	Recommended							
<ul style="list-style-type: none"> • Virtual machines are supported for use • Communicates over port 443 to https://shadowlink.escription-one.com and https://mobile.escription-one.com • Can be on the same server as ShadowPrint • Windows updates are managed by the customer; the customer is responsible for ensuring the application is running after a reboot 								
eSOne Mobile (Android)	Minimum	Android 9				LTE/4G Data Connection	NA	
	Recommended	Most recent Android OS				Stable Wi-Fi with 3 Mbps download/1 Mbps upload or greater		
<ul style="list-style-type: none"> • Only operating systems receiving new security updates from Android are supported 								
eSOne Mobile (iOS)	Minimum	iOS 18				LTE/4G Data Connection	NA	
	Recommended	Most recent iOS				Stable Wi-Fi with 3 Mbps download/1 Mbps upload or greater		
<ul style="list-style-type: none"> • Communicates over port 443 to https://mobile.escription-one.com using TLS 1.2 								

Recommended

eSOne supports any fully-patched operating systems receiving Microsoft mainstream support.

Macintosh computers are NOT supported.